

## Primary and Specialty Care: You've taken every precaution. So have we.

Please don't delay care. Your health and safety remain our top priorities.

### Protecting Patients, Visitors and Staff Through:

- **Enhanced cleanliness standards**

- Rigorous cleaning protocols, including in between all appointments
- Sanitizer stations
- Removal of all potential cross-contamination materials, such as magazines, in waiting rooms

- **Social and physical distancing**

- Plexiglas barriers
- Distance line at check-in and check-out areas
- Modified waiting room seating
- Patients may be asked to wait in their car until they are ready to be seen, depending on location
- Registration conducted over the phone whenever possible

- **Health screenings**

- Universal COVID-19 screening questions for patients
- Daily health checks of all providers and staff members

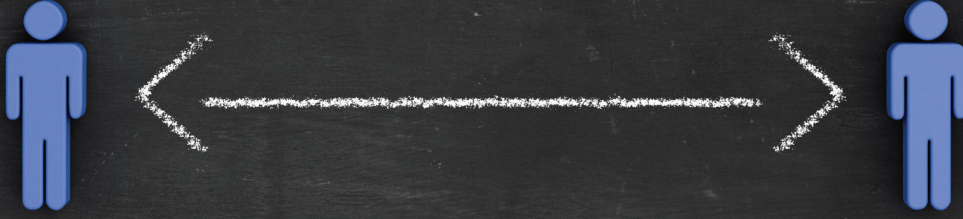
- **Reduction in patient volume:**

- Reduced the number of patients allowed to be scheduled in person
- Patients limited to one family member/support person to accompany them during their visit

- **Personal protective equipment**

- All staff will continue to wear masks and gloves at all times.
- Patients and their support person will be required to wear a mask at all times





## Primary and Specialty Care: You've taken every precaution. So have we.

**We are open and actively seeing patients, both through telemedicine and in-person, safely.**  
Your health care provider will determine what type of visit is best suited for your health care needs.

**Make an appointment with one of our RWJBarnabas Health Medical Group providers today:**

- **Book directly by downloading the Health Connect app on your smart phone/device:**
  - iOS App
  - Android App
- **Visit [healthconnect.rwjbh.org/hcweb](https://healthconnect.rwjbh.org/hcweb) to book an appointment online.**
- **Visit our physician locator at [rwjbh.org/medicalgroup](https://rwjbh.org/medicalgroup) to find a provider and either make an appointment online or call the office directly.**
- **Contact your provider's office directly or contact 1-888-724-7123, Monday to Friday, from 8 a.m. to 5:30 p.m. to speak to a member of our team.**

**\* If you think you are experiencing a medical emergency, call 911 immediately. \***

### **We are here for you**

Make your health a priority. Please don't put off care if you aren't feeling well or postpone contacting your physician for help managing any chronic health conditions. Let's be healthy together.